

CANCELLATION POLICY



45 ORCHARD STREET
DIDCOT
OX11 7LG
WWW.SPACESTORE.CO

This policy refers to larger group bookings that are paid for via invoice (e.g. corporate bookings, school events, young carer groups, etc.)

Experiences booked with Space Store need to be paid in full via invoice prior to the delivery of the activity, all activities carry a non-refundable 50% deposit, which is required to secure your booking.

In the event that you are unable to attend your booking/event and you have advised within 24 hours of your booking, it may be possible to reschedule your activity (subject to availability). To contact us regarding your booking please call +44 (0) 7949 178040 or +44 (0) 1235 812400 (Weekends).

Late arrivals of over 30 minutes are treated as a no-show and no refund will be offered under these circumstances.

In the event of extreme circumstances or where advance notice was not possible, Space Store will consider rescheduling the event or a credit note or refund, which is at the manager's discretion.

If for any reason Space Store is required to cancel your booking, we will host your activity on a rearranged date.

Date of issue: Feb 2022